### Autonomy vs. Uncertainty: Why agents are different and what we can do about it

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A framework for expectation-based architectures Strategic learning of communication patterns Conclusions

### Introduction

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  - Dealing with uncertainty in the environment
- In recent years building "intelligent agents" has become one of the main concerns of AI research

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- Replaces (vague, philosophical) notion of autonomy by a simple criterion emphasising the **observer** perspective
- Justifies distinction between agents and "ordinary" programs (encapsulation of **purpose** of software rather than its functionality)



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### Autonomy vs. Uncertainty

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- In a sense, autonomy is dual to openness

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- Example application areas:
  - eCommerce, Semantic Web, Web Services, Grid computing, mobile/ubiquitous computing, P2P computing
- This is true regardless of our highbrow academic theories of agents, it is happening in the real world!
- We need methods to deal with this kind of open systems
  focus of my research



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## The ESB Architecture

Expectation-Strategy-Behaviour



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  - Models of agents' interaction behaviour are stored as expectations and updated with new observations



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  - Own behaviour chosen from these strategies in accordance with agent's goals
- Concept of expectation used to bridge gap between cognitive and social system layer
- Suitable for integration with the Belief-Desire-Intention (BDI) architecture

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We write (EXP a C E  $\varphi \rho^+ \rho^-$ ) iff agent a expects E to hold true under condition C, and is going to verify this using test  $\varphi$ . If the expectation is fulfilled he will react with  $\rho^+$ , otherwise with  $\rho^-$ .



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Example:

$$(EXP \underbrace{A}_{a} \underbrace{(DO \ A \ request(A, B, X))}_{C} \underbrace{(DO \ B \ X)}_{E} \underbrace{Done(X)}_{\varphi} \underbrace{nil}_{\rho^{+}} \underbrace{retract}_{\rho^{-}})$$

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- This makes them essential for reasoning about open systems!

## Strategies

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- Take potential effects on expectations into consideration
- Strategies define the "vocabulary of behaviours" that may affect expectations so that an assessment of the desirability of these behaviours can follow

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- (Hypothetical) "suspension of autonomy" of others

## The ESB Feedback Loop



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 Expectations generate strategies, these generate behaviours, and the observation of these behaviours leads to new expectations

- Agent-level (cognitive) vs. system-level (social) views (managing one's own interactions versus controlling open systems)
- A closer look reveals that this nothing but a learning loop for interaction learning

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## The Interaction Frames Approach

 Goal: learn patterns of agent conversations from experience and apply them strategically in one's own interactions



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- Combine hierarchical reinforcement learning methods, case-based reasoning and clustering techniques to learn "framing", i.e. strategic use of frames

# An example

$$\begin{split} F &= \left\langle \left\langle \stackrel{5}{\rightarrow} \texttt{request}(A_1, A_2, X) \stackrel{3}{\rightarrow} \texttt{accept}(A_2, A_1, X) \right. \\ &\stackrel{2}{\rightarrow} \texttt{confirm}(A_1, A_2, X) \stackrel{2}{\rightarrow} \texttt{do}(A_2, X) \right\rangle, \\ &\left\langle \{\texttt{self}(A_1), \texttt{other}(A_2), \texttt{can}(A_1, \texttt{do}(A_1, X))\}, \\ &\left\{\texttt{agent}(A_1), \texttt{agent}(A_2), \texttt{action}(X)\} \right\rangle, \\ &\left\langle \stackrel{4}{\rightarrow} \left\langle [A_1/\texttt{agent\_1}], [A_2/\texttt{agent\_2}] \right\rangle, \\ &\left. \stackrel{1}{\rightarrow} \left\langle [A_1/\texttt{agent\_3}], [A_2/\texttt{agent\_1}], [X/\texttt{deliver\_goods}] \right\rangle \right\rangle \right\rangle \end{split}$$

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#### Frame semantics

▶ Given a conversation prefix w and a knowledge base KB, a set F = {F<sub>1</sub>,..., F<sub>n</sub>} of frames induces a continuation probability

$$P(w'|w) = \sum_{F \in \mathcal{F}} P(w'|F, w) P(F|w) = \sum_{F \in \mathcal{F}, ww' = T(F)\vartheta} P(\vartheta|F, w) P(F|w)$$



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• Define probability of  $\vartheta$  proportional to its *similarity* to *F*:

$$P(\vartheta|F, w) \propto \sigma(\vartheta, F) = \sum_{i=1}^{|\Theta(F)|} \underbrace{\frac{\text{similarity}}{\sigma(T(F)\vartheta, T(F)\Theta(F)[i])}}_{i=1} \underbrace{\frac{\sigma(F)}{\sigma(F)[i]}}_{i=1} \underbrace{\frac{\sigma(F, \vartheta, KB)}{\sigma(F, \vartheta, KB)}}_{i=1}$$

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- Important: Architecture allows deviation from existing frames on both sides

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## Relationship to ESB

 The framing mechanism represents an expectation processing mechanism



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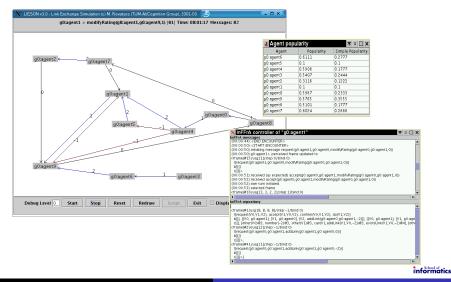
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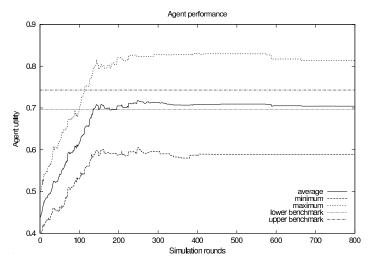
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  - Incorporation of social behaviour in agents' general planning processes
- Successfully applied in complex multiagent negotiation scenarios

# Application: A Link Exchange System



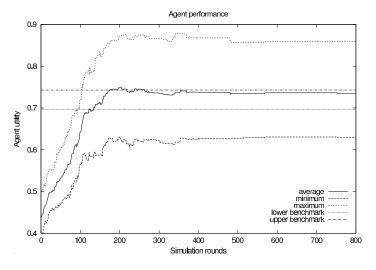
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#### Without Frame Learning



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#### With Frame Learning



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- Rationalistic: devise interaction mechanisms such that system objectives are achieved despite agents' self-interest

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- Mentalistic: assume a model of mental states of other agents (so that behaviour can essentially be fully predicted)
  - Example: Mentalistic ACL semantics (e.g. in FIPA-ACL)
  - Problem: Not feasible in open systems
- Objectivist: impose some kind of deontic apparatus on the system to regulate agent behaviour
  - Methods abound: commitments and conventions, norms, roles, deontic logics, organisational approaches, electronic institutions
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  - Examples: game-theoretic approaches (mechanism design, etc.)
  - Problem: simplification of interaction mechanisms to guarantee properties, "worst-case reasoning"

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#### Expressiveness

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  - Drop rationality assumptions in mechanism design if agents behave irrationaly

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## Challenges

Improve our understanding of expectation-based systems



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- Apply these methods to the development of open systems in real-world applications

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### The End

# Thank you for your attention!

