#### Towards a "Strategic" Web

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# Background



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# Background

- What is special about agents? Interaction in a common environment
- To make agents intelligent and autonomous, we need to automate such interaction
- Interested in knowledge-based reasoning about interaction
- Reasoning about interaction is by definition practical reasoning
- Vision: given a specification of the interaction problem, automatically synthesise behaviour

# Background

- We are interested in building systems, not only specifying them formally
- We want to tell them what to achieve, not how, abstraction desirable
- This suggests using knowledge representation techniques
- Planning is the interface between KR methods and practical reasoning
- But multiagent planning underdeveloped, no simple common framework

# The "Strategic" Web

- Many interactions on the Web are strategic, i.e. involve potentially divergent views and objectives of users
- Currently, very little support for this on the Web (with exception of some eCommerce applications)
- Applications rely on hardcoded policies, largescale data mining, or manual user intervention
- Vision: represent knowledge about interests of users to be able to reason about them
- Warning: Same dangers as Semantic Web (standards, burden of annotation, scalability etc)

## **Examples**

#### **BUYER-SELLER**

- B: I would like an art history book.
- S: Good art history books range from \$35-\$55.
- B: I would like something cheaper.
- S: There's "Art for Kids" at \$15.
- **B**: I want a book for adults.
- S: There's "Art History for Dummies" at \$25.
- B: Great, I'll take that.

(execution follows, including payment, delivery, etc)

#### PEER-TO-PEER

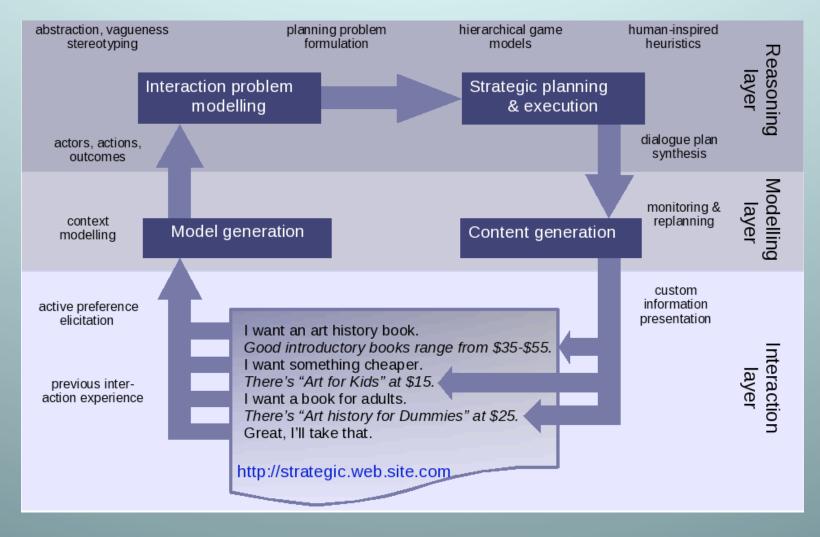
- P: I'd like to stream a music concert in high quality tomorrow night.
- **Q**: Who will be performing?
- P: It's a "best-of" transmission from a festival.
- Q: I don't like watching concerts unless I know what bands are playing.
- P: Could I still borrow your bandwidth?
- Q: OK, if you grant me prioritised access to yours for seven days after that.

*(execution follows, including settings to preference in P2P system, actual streaming actions, etc)* 

# The dialogue metaphor

- Examples deliberately looked like conversations, a simple, intuitive way of thinking about Strategic Web
- Dialogue planning metaphor covers synthesis, negotiation, and execution aspect
  - If communication actions are interpreted in a planning-based way, we should be able to plan them just like physical actions
  - But hard to decide about communication strategy before having synthesised collaborative plans
  - Actions planned for deception detection ahead of execution may affect suggested deals

# The technology



# Challenges

- Languages for describing strategic interaction situations on the Web
- Tractable (approximate?) inference and plan synthesis algorithms
- Preference elicitation and content
  presentation techniques
- Human-centric & interdisciplinary
  approach required

# Why not game theory?

- Game-theoretic methods very popular currently and address the problem of reasoning about interaction
- Information in real-world domains available in relational terms (e.g. on the Web), not enumerated state actions as assumed in game theory
- Non-incremental: unable to express how a game changes when we incrementally change background knowledge
- Knowledge-based methods might be useful in lifting overly restrictive assumptions (full rationality, perfect knowledge, etc)
- Intuition: many large-scale games might be actually "easier" than we think *(this is speculative)*

## **Previous work**

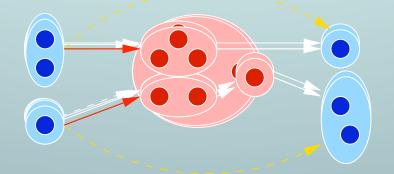
- Two examples of our current work on knowledgebased reasoning about interaction:
  - Automated norm synthesis
  - Argumentation-based conflict resolution
- Address general multiagent systems problems :
  - Setting up social laws to avoid undesirable states
  - Exchanging information to align divergent views
- From a general computer science point of view:
  - Designer-level specification of system constraints
  - Integration of distributed sources of data

### Automated norm synthesis in a planning environment

- Norms ensure global conflict states are never entered by prohibiting actions in certain states
- At the same time agents' private goals should remain achievable
- Automated synthesis of such norms is NP-hard in enumerated state systems
- Existing methods don't exploit abstractions of propositional/first-order domain theories
- Our method: find "detours" around conflict states by local search in generalised state spaces

# **Automated norm synthesis**

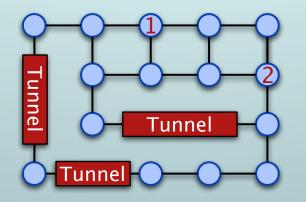
Iterated process of forward-backward search around conflict state specification:



- Not better than full state-space search in the worst case but often get lucky
- With simple additional pruning techniques search can often be cut down drastically
- Currently working on synthesising sanctions

## Example

Tunnel world example:



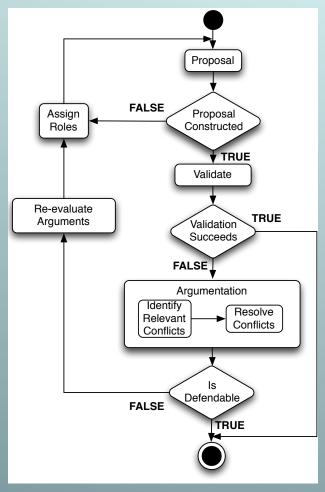
- Agents entering tunnels have to leave them out the opposite end immediately (on entering tunnel, future crash not avoidable)
- Our algorithm solves this by computing a general norm

({at<sub>1</sub>(N), at<sub>2</sub>(N'), tunnel(T), conn(N,T), conn(T,N')}, move<sub>1</sub>(N,T))

# Argumentation-based conflict resolution in planning

- Argumentation is a method for determining the status of propositions in the presence of conflicting information
- Different acceptability-based semantics and protocols that implement these
- Rarely used for reasoning about action, our intuition is that this can be done more efficiently due to domain structure
- Suggest framework for acceptable planning: A plan P is acceptable wrt (potentially conflicting) knowledge bases KB<sub>1</sub> and KB<sub>2</sub> iff KB<sub>1</sub> = P and KB<sub>2</sub> = P

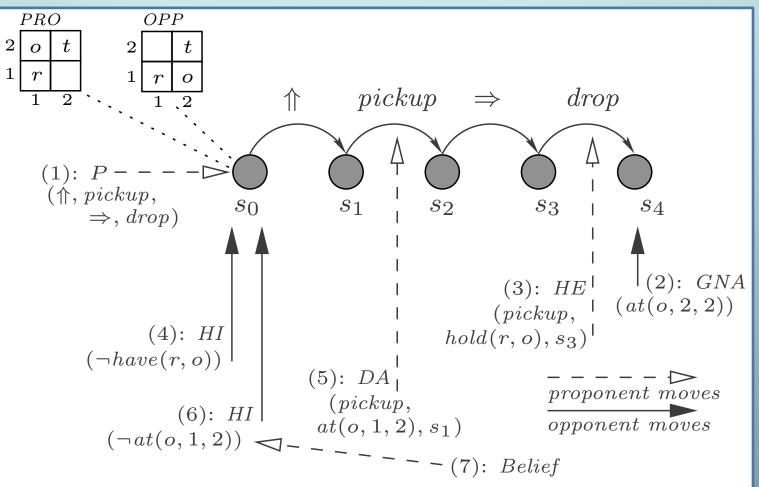
# Argumentation-based conflict resolution



- Plan proposal generated by single agent (with any planner)
- Validation based on simple plan projection
- Dispute in case of disagreement, argumentation follows
- Ends in successful defence of initial proposal or rejection
- An alternative to generating one
  P that works under both KBs

# Example

#### Robot gridworld domain



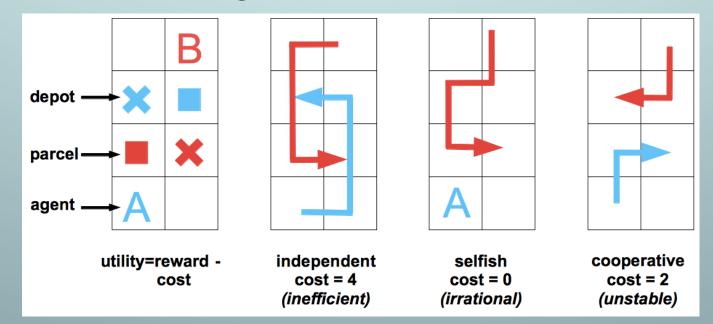
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# **Planning Games**

- Examples illustrate use of knowledgebased methods for reasoning about interaction
- But so far not concerned with strategic interaction
- Currently trying to look at more general framework of strategic multiagent planning
- Why planning? At the frontline of what is possible in terms of scalability while maintaining "knowledge-level" flavour

#### Examples

 Parcel delivery: the simplest (?) domain which raises interesting issues



• Fundamental question: how can domain structure help here?

## Brafman/Domshlak/Engel/ Tennenholtz (IJCAI 2009)

- Introduce notion of coalition-planning game (reward for goal, cost for plan, no action = 0)
- Solution stable if no set of agents can increase utility by jointly adopting other plan
- Formally: plan  $\pi$  stable for iff no plan  $\pi$  exists for any subset  $\Phi'$  of agents  $\Phi$  such that  $\mathcal{U}_{\phi}(\pi') > \mathcal{U}_{\phi}(\pi)$  for all  $\phi$  in  $\Phi'$
- Present an algorithm for computing stable plans, but complexity issues (enumeration of strategies necessary)

# Interesting problems

Three general problems seem interesting:

- How to compute acceptable plan given a solution criterion (in particular adapting existing planning heuristics)
- How to search plan space incrementally for generating proposals during negotiation
- How to use background knowledge to guide plan recognition and optimal response generation

# **Computing acceptable plans**

- How do you find a plan that is a reasonable compromise?
- Initial idea: look at actions that A performs "for" B and vice versa
- Adjust planning heuristics by "discounting" the cost of actions done for the other
- This is currently being implemented in state of the art planners

#### Incremental plan space search

- Given a joint plan P, how do you find P' that is slightly more/less acceptable?
- Important for negotiation: finding a selfish/selfless plan is trivial, search for proposal in between hard
- Hierarchical representations should help: if sub-tasks can be identified they can be re-assigned to different agents

# Guiding plan recognition and response

- How can knowledge about other's preferences help filter possible plans given action sequence observation?
- Plan recognition can already be done in a scalable way
- When jointly executing an agreed plan, likely alternative execution paths are contingent on (joint) preferences
- Important for detecting deception or risk of deception, and responding to it

# Conclusions

- Argued for "Strategic" Web as an interesting field for agent applications
- Personal view: automated reasoning about strategic interaction is key contribution of agent technology
- Examples of previous work indicate practical reasoning algorithms are possible
- Current goal is to develop similar methods for settings of strategic interaction
- A lot of scope for doing things in a multiagent planning setting, very little previous work

#### Thank you. Questions?

Material based on Christelis, MR & Petrick @ AAMAS 2009/2010 Belesiotis, MR & Rahwan @ AAMAS 2010

Find out more/get involved at http://www.cisa.inf.ed.ac.uk/agents